

Warranty Policy

Nordon Cylinders Pty Ltd (the manufacturer) warrants that the products covered by this contract conform to any applicable drawings and specifications accepted in writing by Nordon Cylinders and will be free from any defects in material and workmanship for a period of 12 months from the date of shipment.

If, within that period, Nordon Cylinders receives from a Buyer written notice of any alleged defect in or non-conformance of any product, and if, in Nordon Cylinders sole judgement the product does not conform or is found to be defective in material or workmanship, then the Buyer shall, at Nordon Cylinders request, return the part or product to Nordon Cylinders factory free from any freight or handling costs.

Nordon Cylinders, at its option and expense, shall repair or replace the defective part or product, or repay to the Buyer the full price paid for such part or product by the Buyer.

Nordon Cylinders sole responsibility and Buyer's exclusive remedy hereunder shall be limited to such repair, replacement, or repayment of the purchase price as above provided.

THERE ARE NOT OTHER WARRANTIES, EXPRESS, STATUTORY OR IMPLIED, INCLUDING THOSE OF MERCHANTABILITY AND OF FITNESS FOR PURPOSES; NOR ANY AFFIRMATION OF FACT OR REPRESENTATION, WHICH EXTENDS BEYOND THE DESCRIPTION OF THE FACE HEREOF.

The Warranties of Nordon Cylinders do not cover and Nordon Cylinders makes no warranty with respect to:

- a) Failures not reported to Nordon Cylinders within the warranty period specified above.
- b) Failures of damage due to misapplication abuse improper installation, abnormal condition of temperature, water, dirt or corrosive matter and pressure washing of painted components.
- c) Failures due to operation above rated capacities or in otherwise improper manner.
- d) Products, which have been in any way tampered with, altered by anyone other than an authorised representative of Nordon Cylinders.
- e) Products damaged in shipment or storage or otherwise fault of Nordon Cylinders; and labour and or material expenses incurred by Buyer which related in any manner to any alleged defective Products unless Buyer incurs such expenses under express written authorisation from Nordon Cylinders.